**APC Webinar** 

# Automatic Passenger Counting with expandable features

init

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History of APC technologies Current status of systems Future/trends of APC technologies How it benefits transit agencies Challenges Accuracy issues Reliability Hardware maintenance issues Etc.



- Detailed counts at stop level for every route
- Calculating on-time performance
- Ridership by trip, route, stop, time-periods, peak time etc
- NTD reporting



Agency expectation of an APC system?

- Most important: Accurate data
- Specify the margin of error it must meet
- Testing methods process of installed product



#### **History of APC technologies**

- Counting mats
- Side Beam Barrier
- Weight measurement (train)
- Reflection light scanner (active only)
- Thermo scanner (passive only)
- Combination of active and passive sensor
- Time of flight technology IRMA 3D
- Video based system
- Time of Flight (TOF) technology produces 3D images



#### **Current status of APC systems**

| Counting Mats                      | Obsolete                   |   |  |
|------------------------------------|----------------------------|---|--|
| Side Beam barrier                  | Obsolete, but still in use | UTA, Trapeze (Red pine),<br>Clever Devices    |  |
| Active sensor technology           | Current                    | Dilax, Infodev, UTA,<br>IRIS IRMA Basic /INIT |  |
| Active Passive Technology          | Will be phased out in 2016 | IRIS IRMA advanced /INIT                      |  |
| Time of Flight 4 pixel             | Current                    | IRIS IRMA 3D/INIT                             |  |
| Stereoscopic camera                | Current                    | Hella   |  |
| Time of flight 3D Images 500 pixel | Current                    | Iris IRMA Matrix/INIT                         |  |

#### Legacy Sensors





Horizontal Beams

- Low accuracy when bulk entries occur
- Poor accuracy when there is a wide door on the bus and two people walk in at the same time
- What happens if somebody stands in the door way while another person walks out?



#### **Example installation**



- Video camera needs sufficient distance to object, Camera can not mounted in the door area. Needs height clearance
- Dependant on sufficient light
- Vulnerable to changing conditions (temperature, moisture, reflections)

- Active sensor: Low accuracy when bulk entries occur
- Sensors have to correctly adjusted to avoid false counts (maintenance costs)





## **APC Key Components** Counting and analyzing Ø **IRMA System** Storing and Transmitting **OnBoard Computer**





## **APC system integration**

- Vehicle survey: Width and height of the door
- Mounting Location of Equipment
- Installation testing and verification
- APC Test Ride
- APC verification based on IRIS specification related to VDV Standard 457

#### **Sensor Product Family**



**IRMA4-Basic Active Infrared Signal Detection** 



**Active-Passive Infrared Signal Detection** 





**IRMA5-Matrix Infrared Image Detection** 

## **Accuracy Overview**

|   | IRMA Basic<br>(Active) | IRMA Advanced<br>(active/passive) | IRMA 3D<br>TOFL | IRMA Matrix<br>TOFL |
|---|------------------------|-----------------------------------|-----------------|---------------------|
| Passenger error                         | 5%                     | 5%                                | 4%              | 2%                  |
| Balanced error for boarding passengers  | 13%                    | 10%                               | 8%              | 4%                  |
| Balanced error for alighting passengers | 13%                    | 10%                               | 8%              | 4%                  |
| Typical<br>Unbalanced error             | NA                     | NA                                | 10%             | < 8 %               |
| Required<br>Passengers                  | 1000                   | 700                               | 500             | 500                 |

### **Accuracy IRIS Accuracy Definition**

| Stone | Manual | counting | IRMA o | ounting | Error (abso | olute value) |
|-------|--------|----------|--------|---------|-------------|--------------|
| Stops | In     | Out      | In     | Out     | In          | Out          |
| 1     | 30     | 1        | 28     | 2       | 2           | 1            |
| 2     | 4      | 0        | 4      | 0       | 0           | 0            |
| 3     | 4      | 2        | 4      | 4       | 0           | 2            |
| 4     | 1      | 2        | 1      | 1       | 0           | 1            |
| 5     | 0      | 15       | 0      | 15      | 0           | 0            |
| 6     | 5      | 3        | 6      | 4       | 1           | 1            |
| 7     | 0      | 2        | 0      | 2       | 0           | 0            |
| 8     | 4      | 6        | 3      | 6       | 1           | 0            |
| 9     | 2      | 8        | 2      | 8       | 0           | 0            |
| 10    | 0      | 11       | 0      | 12      | 0           | 1            |
| Total | 50     | 50       | 48     | 54      | 4           | 6            |

In this example

the passenger error is 
$$= \frac{(48+54) - (50+50)}{50+50} \times 100\% = 2\%,$$
  
the balanced entering passenger error is 
$$= \frac{48-50}{50} \times 100\% = -4\%,$$
  
the balanced exiting passenger error is 
$$= \frac{54-50}{50} \times 100\% = 8\%.$$

the unbalanced error is =  $\frac{1000}{50+50}$  x 100% = 10%.

## Accuracy IRMA Testride MTS San Diego

| То       | otal r | result   |           |          | Doo       | r 1 🛛 D(   | oor 2    | Doc       | or 3    | Door     | 4      |
|----------|--------|----------|-----------|----------|-----------|------------|----------|-----------|---------|----------|--------|
| No.      | File N | lame     | IRMA In   | IRMA Out | Manual In | Manual Out | Diff. In | Diff. Out | Abs. In | Abs. Out |        |
| 1        | 0300   | 001.uff  | 6         | 0        | 5         | 0          | +1       | 0         | 1       | 0        |        |
| 2        | 0300   | 002.uff  | 1         | 1        | 1         | 1          | 0        | 0         | 0       | 0        |        |
| 3        | 0300   | 003.uff  | 1         | 0        | 1         | 0          | 0        | 0         | 0       | 0        |        |
| 4        | 0300   | 004.uff  | 3         | 7        | 3         | 7          | 0        | 0         | 0       | 0        |        |
| 5        | 0300   | 005.uff  | 1         | 0        | 1         | 0          | 0        | 0         | 0       | 0        |        |
| 6        | 0300   | 006.uff  | 2         | 1        | 2         | 1          | 0        | 0         | 0       | 0        |        |
| 7        |        | 007.uff  | 3         | 2        | 3         | 2          | 0        | 0         | 0       | 0        |        |
| 8        |        | 008.uff  | 0         | 0        | 0         | 0          | 0        | 0         | 0       | 0        |        |
| 9        |        | 009.uff  | 0         | 3        | 0         | 3          | 0        | 0         | 0       | 0        |        |
| 10       | 03000  | 010.uff  | 1         | 1        | 1         | 1          | 0        | 0         | 0       | 0        | Ŧ      |
| Sum      | s      |          | 36        | 27       | 35        | i 27       | 7 +1     | 0         | ) 1     | 0        |        |
| rror     |        | Boarding | Alighting | Total    | ]         | Passer     | nger ei  | rror: 1.  | .6 %    |          |        |
| lalanced | ł      | 2.9 %    | 0.0 %     | 1.6 %    |           | Statis     | tical ba | ase: 62   | 2 pass  | engers   | s      |
| Inbalano | ced    |          |           |          |           |            |          |           | •       | opera    |        |
|          |        |          |           |          |           |            |          |           |         | -        | uor is |
|          |        |          |           |          |           |            |          | 24        | 4 error | -iree    |        |
|          |        |          |           |          | ·····     |            |          |           |         |          |        |
|          |        |          |           |          |           | ок         |          |           |         |          |        |

### Accuracy Overview MTS San Diego

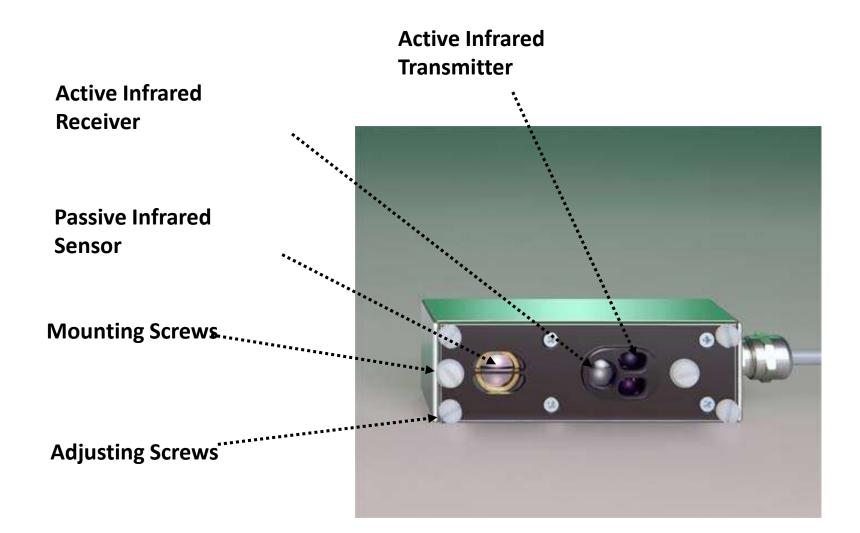
| Sums                           |          | 3         | 3     | 27 | 35         | 27             | +1                  | 0              | 1      | 0         |          |
|--------------------------------|----------|-----------|-------|----|------------|----------------|---------------------|----------------|--------|-----------|----------|
| Enor<br>Balanced<br>Unbalanced | Boarding | Alighting | Total |    |            | 2105.002011010 | er error<br>al base | : 62 p<br>25 d | assen  | perations | RAW Data |
| Passenger err                  | or       |           | =     | (  | 36 + 27) - | - (35 + 2      | 27)                 | * 100          | )% = 1 | .6%       | -        |
| Ŭ                              |          |           |       |    | 35 +       | + 27           |                     |                |        |           |          |

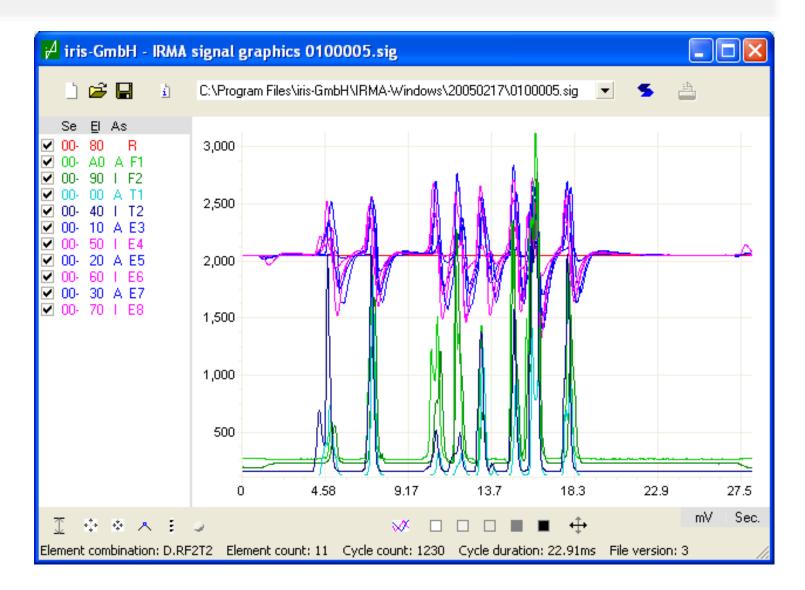
|                   | 36 - 35          |
|-------------------|------------------|
| Balanced entering | = * 100% = 2.85% |
| passenger error   | 35               |

|                  | 26 – 26 |              |  |
|------------------|---------|--------------|--|
| Balanced exiting | =       | * 100% = 0%, |  |
| passenger error  | 26      |              |  |

## **Trends of technology**

- Manual Sensor Calibration towards easy maintenance free installation
- Fulfillment of higher Accuracy Requirements needs smarter technology Counting for Wheelchair, bikes, stroller.







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#### **Sensor Overview**

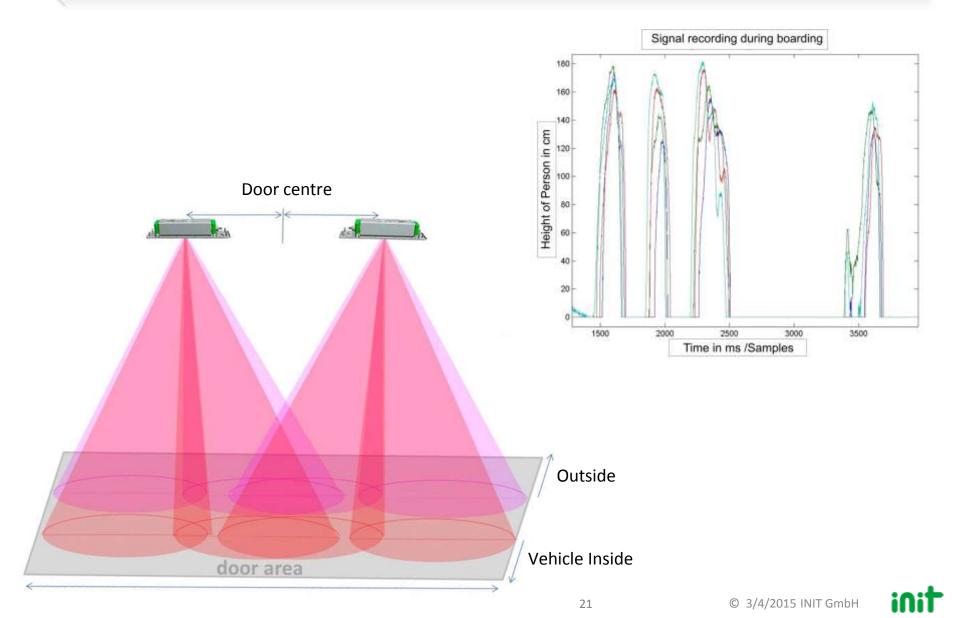
- Laser light pulse is emitted and reflected by an object und picked up again by the sensor. The distance results from the runtime between time of emission and time of reception (Time of Flight).
- Sensor signals are independent of environmental influences and changes:
  - Temperature
  - Luminance
  - Humidity
  - Reflective and non-reflective surfaces
- Analyser processes the sensor signals and calculates the passenger count
- No adjustment of the sensor needed.
- Maintenance free and vandal resistant







#### **Detection Signals Using IRMA 3D Sensor**



#### **IRMA 3D testride in DRT Durham**

| a designed      |  | -          |          |           |            |                           |           | -       |   | _      |
|-----------------|--|------------|----------|-----------|------------|---------------------------|-----------|---------|---|--------|
| No.             | File Name  | IRMA In    | IRMA OUA | Manual In | Manual Out | Diff. In                  | Diff. Out | Abs. In | Abs. Ou   | 1      |
| 1               | 0100001.ulf  | 1          | 0        | 10        | 0          | 1                         | 0         | 0       | 0   |        |
| 2               | 0100002.uff  | 4          | 7        | 4         | 7          | 0                         | 0         | 0       | 0   |        |
| 3               | 0100003.uff  | 10         | 1        | 11        | 1          | + T                       | 0         | 1       | 0   |        |
| 4               | 0100004.uff  | 4          | 0        | 4         | 0          | 0                         | 0         | 0       | Ó   |        |
| 5               | 0100005.uff  | 0          | 0        | 0         | 0          | 0                         | 0         | 0       | 0   |        |
| 6               | 0100006.ult  | 2          | 0        | 2         | 0          | 0                         | 0         | 0       | 0   |        |
| 7               | 8100007.uff  | 1          | 0        | 1         | 0          | 0                         | 0         | 0       | 0   |        |
| 8               | 0100008.uff  | 3          | 0        | 3         | 0          | 0                         | 0         | 0       | 0   |        |
| 9               | 0100009.uff  | 0          | 2        | 0         | 2          | 0                         | 0         | 0       | 0   |        |
| 10              | 0100010.uff  | 5          | 0        | 7         | 0          | 12                        | 0         | 2       | 0   | *      |
| Sur             | na   | 156        | 5 16     | 4 16      | 0 16       | 3                         | 4 +1      | 6 3     | 4   | 5      |
| Error           | Boarding   | Alighting  | Total    | 1         | Passer     | nger e                    | rror: -0  | 9.9%    |   |        |
| Balance         | Concerned Street, Stre | 0.6 %      | 0.9 %    |           |            | Contraction of the second | ase: 3    |         | sende   | ars    |
| file and the se | and the second   | -101100000 |          |           | oreare     | uca b                     |           |         | And the second se |        |
|                 |  |            |          |           |            |                           | ા         | 21 000  | or ope  | ration |
|                 |  |            |          |           |            |                           |           |         |   |        |

Iris performed the accuracy test ride two weeks ago



### **Higher Accuracy Requirements**

An APC system with the following additional features shall be proposed:

The APC shall have the ability to recognize and classify regular passenger objects such as wheelchairs, stroller, bicycles, etc. with a 95% accuracy.



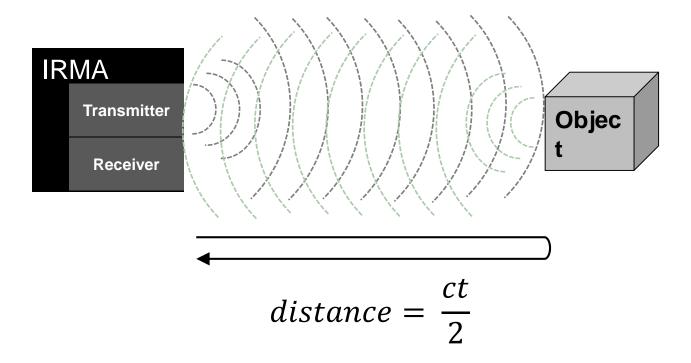
#### **IRMA Matrix Sensor Features**

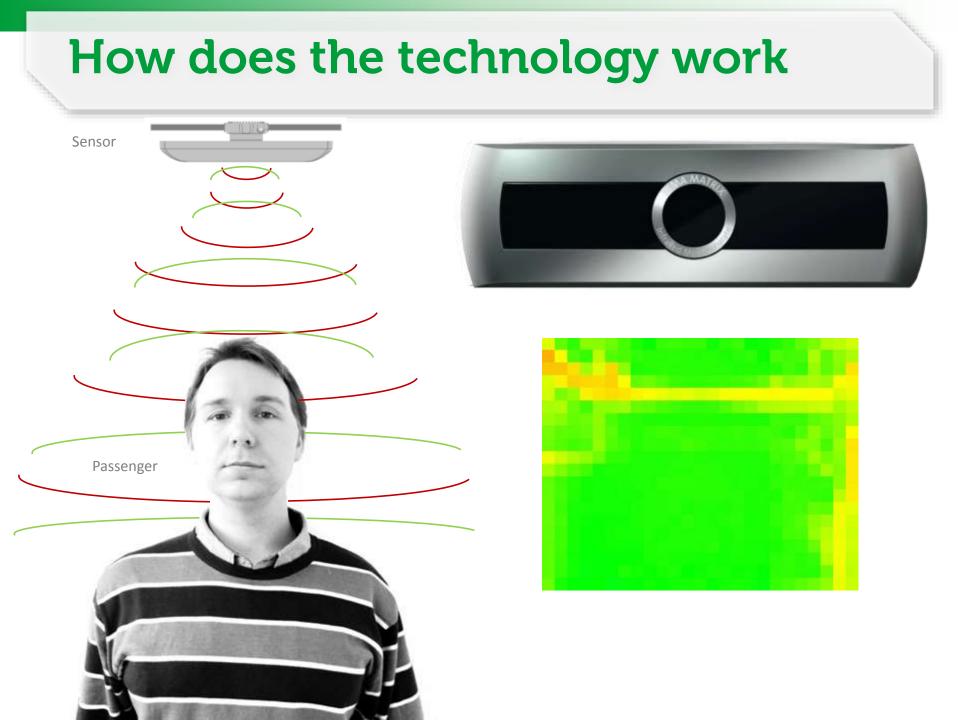


- Sensor features:
  - 500 detection pixels / image data per sensor ("matrix sensor")
  - The sensor "sees" the door area, i.e., works like camera
- Results
  - Easy adjustment to door condition, no calibration
  - Door contact cables no longer required
  - Precise counting due to higher quality of signal information
  - Count accuracy 98+% without on-board data manipulation
  - Integration of the analyzer features into sensor (possible due to small subcomponents), i.e., sensor connection directly to on-board system
  - Simple software integration via Advanced Programming Interface (API). The API provides all sensor functions and messages.

### **IRMA Matrix 3D vision based on TOFL**

The speed of light converts the **time** of flight into **distance**:





#### **IRMA Matrix Sensor Features**

#### Surface mount version



IRMA – InfraRed Most Accurate









500-pixel infrared sensor matrix

Time of Flight technology (ToF)

Real time capture of passenger loads



Low installation effort -*No adjustment work needed* 

1 sensor per standard door

Distinction between Passengers and objects, also in bulk entries



No door contact required - Sensor recieves door release signal from On-Board-Unit for activation

Ethernet interface 100 Mbit/s

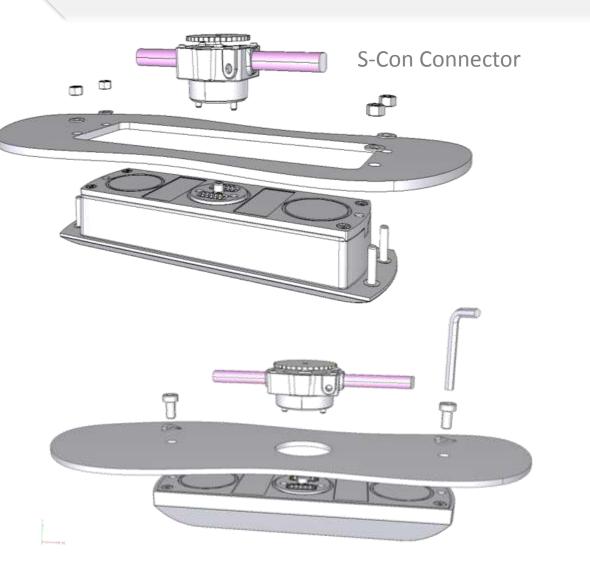


Can easily be integrated in existing systems

Detection of height profiles -distiction between adults and children for accrurate revenue distribution



#### **Installation Overview**



#### Flush-Mounted-Version

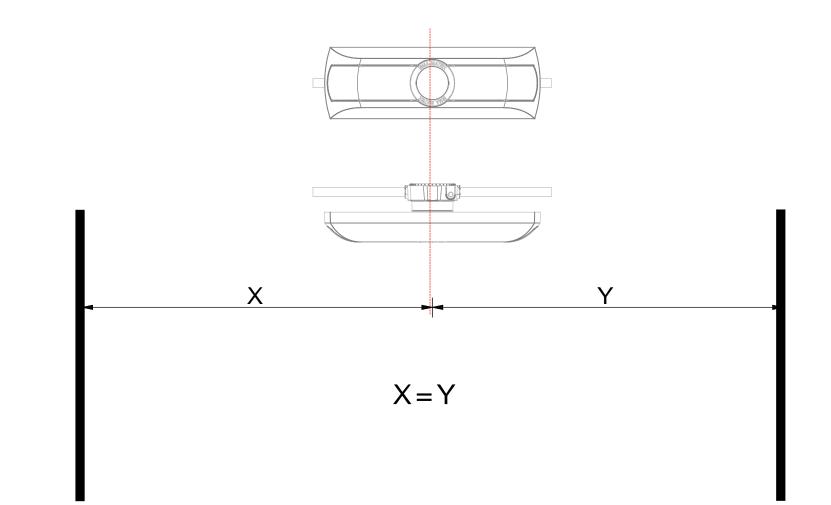
(Vandalism-proof)

#### External mount-Version

iNi

(Vandalism-proof)

#### **Installation Overview**



#### **IRMA Test Ride**

|         | len vi      | line i i i | lunu n.  |          |            |          |         |         | <u>lu a </u> |          |
|---------|-------------|------------|----------|----------|------------|----------|---------|---------|--------------|----------|
| No.     | File Name   | IBMA In    | IRMA Out | ManualIn | Manual Out | Diff. In |         | Abs. In | Abs. Out     | <b>_</b> |
|         | 0100001.uff | 5          | 1        | 5        |            | 0        | 0       | 0       | 0            |          |
| 2       | 0100002.uff | 1          | 0        | 1        | 0          | 0        | 0       | 0       | 0            |          |
| 3       | 0100003.uff | 4          | 0        | 4        | 0          | 0        | 0       | 0       | 0            |          |
| 4       | 0100004.uff | 4          | 0        | 4        | 0          | 0        | 0       | 0       | 0            |          |
| 5       | 0100005.uff | 0          | 0        | 0        | 0          | 0        | 0       | 0       | 0            |          |
| 6       | 0100006.uff | 0          | 0        | 0        | 0          | 0        | 0       | 0       | 0            |          |
| 7       | 0100007.uff | 0          | 16       | 0        | 16         | 0        | 0       | 0       | 0            |          |
| 8       | 0100008.uff | 0          | 0        | 0        | 0          | 0        | 0       | 0       | 0            |          |
| 9       | 0100009.uff | 0          | 0        | 0        | 0          | 0        | 0       | 0       | 0            |          |
| 10      | 0100010.uff | 1          | 1        | 1        | 1          | 0        | 0       | 0       | 0            | Ŧ        |
| Sum     | 18          | 36         | 42       | 36       | 42         | 0        | 0       | 0       | 0            |          |
| Error   | Boarding    | Alighting  | Total    | 7        | Passen     | iger er  | ror: 0. | 0%      |              |          |
| Balance | H 0.0 %     | 0.0 %      | 0.0 %    |          |            | -        |         |         | engers       | :        |
|         |             |            |          | -        | Oldisi     |          |         | •       | -            |          |
|         |             |            |          |          |            |          | 2       | aoor    | operat       | lion     |
|         |             |            |          |          |            |          |         |         |              |          |
|         |             |            |          |          |            |          |         |         |              |          |



YRT NOVA bus: 1 sensor per wide door

#### **IRMA Test Ride**



RTD Gillig bus: 1 sensor per wide door

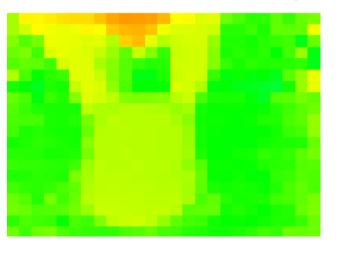
#### **IRMA Test Ride**



## **Outlook: Coming Soon**

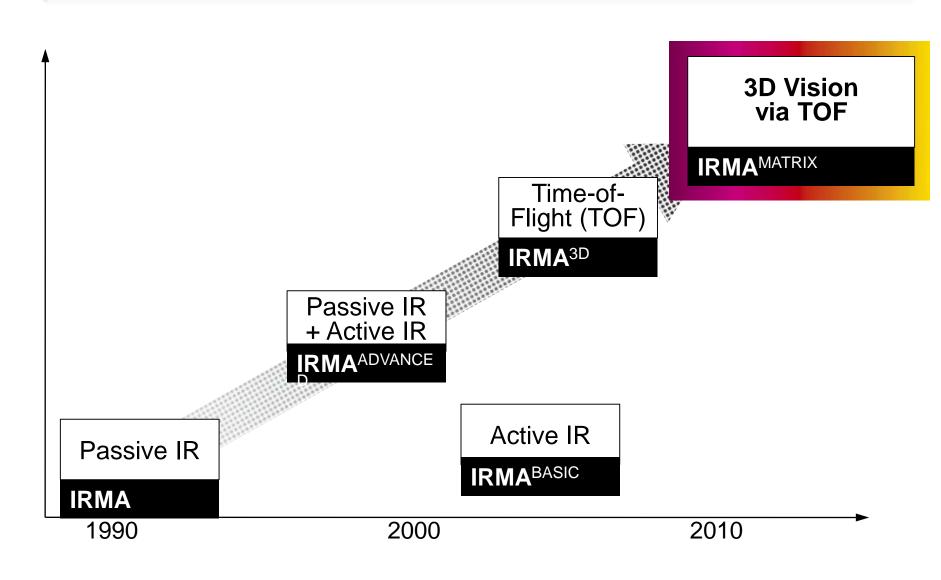


- Height classification
- Detection of wheel chairs, strollers, bicycles, ...



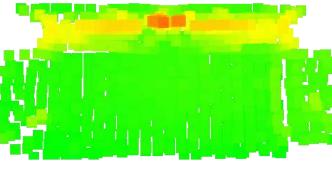
• Detection of vandalism (covering, damages)

#### **Sensor Evolution Based on IRIS/INIT**



iNiT

## **IRMA Matrix 3D vision based on TOFL**



• 5th APC generation of iris:

Latest **Time of Flight** (**TOF**) technology produces **3D images** instead of 2D contrasts of detection area, people and objects.

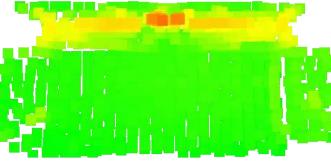
- Innovative TOF technology:
  - evaluates **real distance and contour data** for most accurate people counting
  - detects individual people according contour and movement,

distinguishes between people and objects.

#### High counting accuracy

independent of color, temperature, changing background, ambient light, reflections, ...

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distinguishes between people and objects.

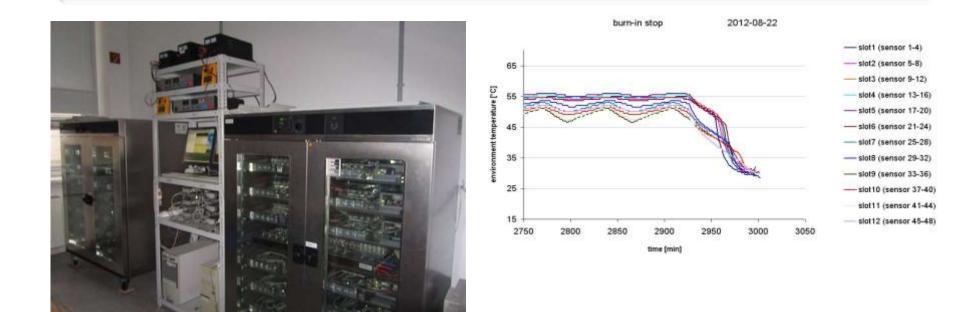
#### High counting accuracy

independent of color, temperature, changing background, ambient light, reflections, ...

#### **Complete Reporting with MOBILEstatistics**



#### Reliability



- Before the Burn-In must be a pre-test to check if all functions are existent.
- The applicable test is to be performed over a length of time of 46h.
- The quantitative end-test takes place after Burn-In.

### Thank you for your attention

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