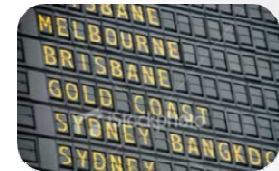




Coordination of Paratransit Services Among Multiple Providers and Service Areas

Trapeze Community Connect



Agenda



Review the different coordination methodologies

- Independent
- Consolidation
- Integration

Community Connect Examples

- Client Registration
- Trip Booking
- Scheduling

Review the integration possibilities

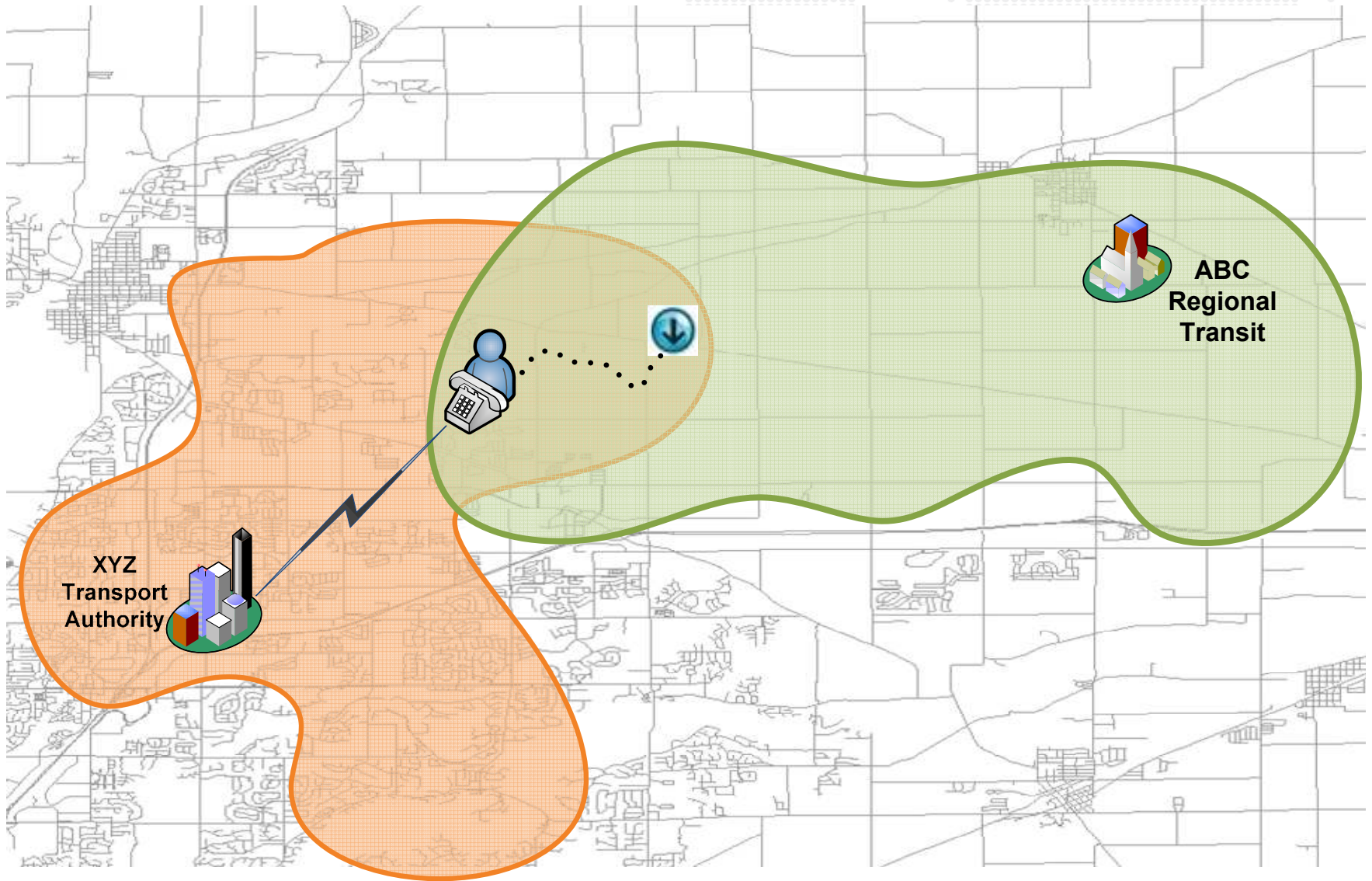
- Integrating other technologies
- 211 Possibilities
- Multi-modal and journey planner potential



Operating on an island.... Segregation.

INDEPENDENT MODEL

Operating in Isolation

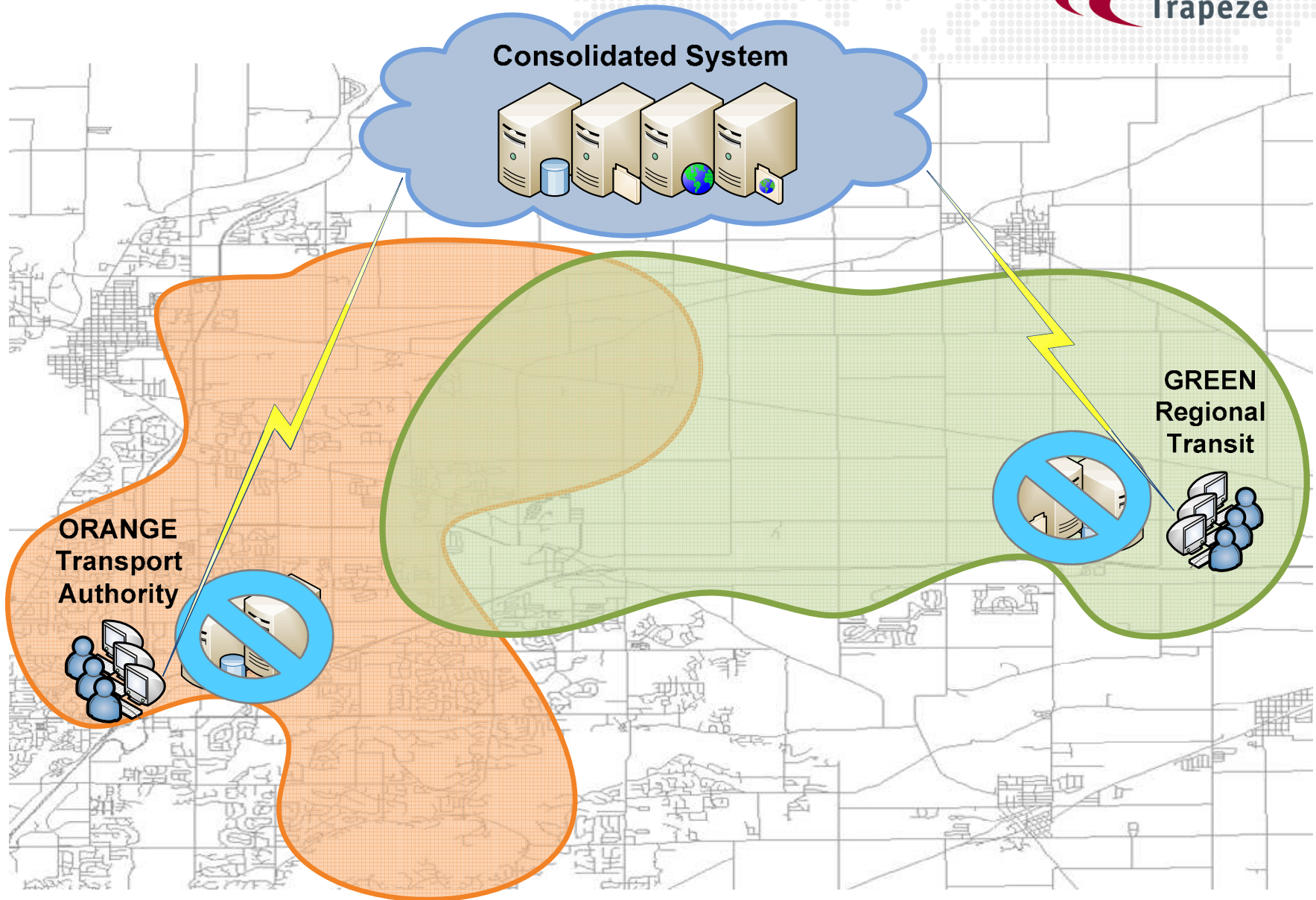




A breath of fresh air... We can now share resources

CONSOLIDATE RESOURCES

Consolidation - CT



Some of the Consolidation Pains



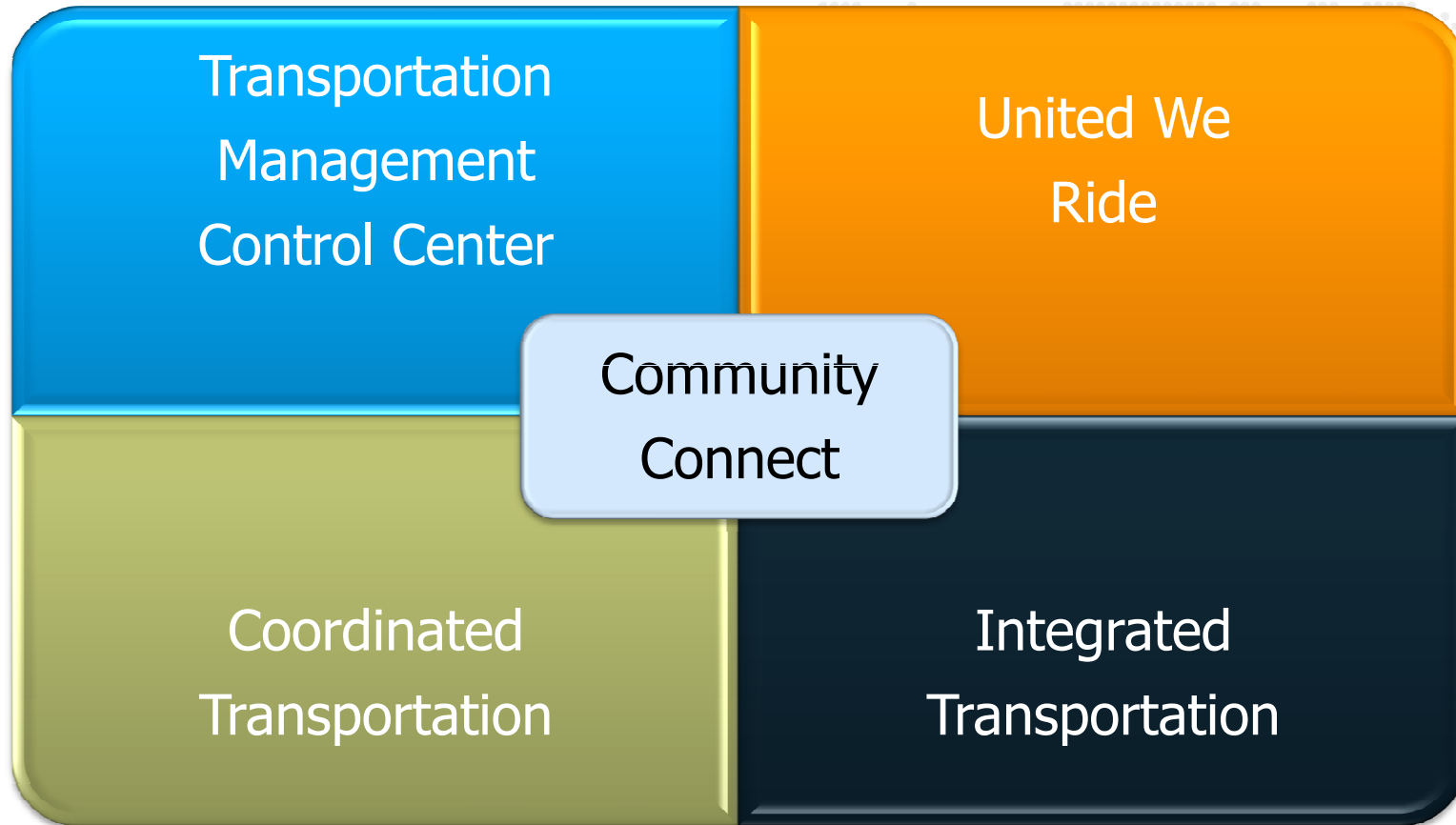
- Same software within a consolidated system
- Difficult to maintain unique business policies and procedures



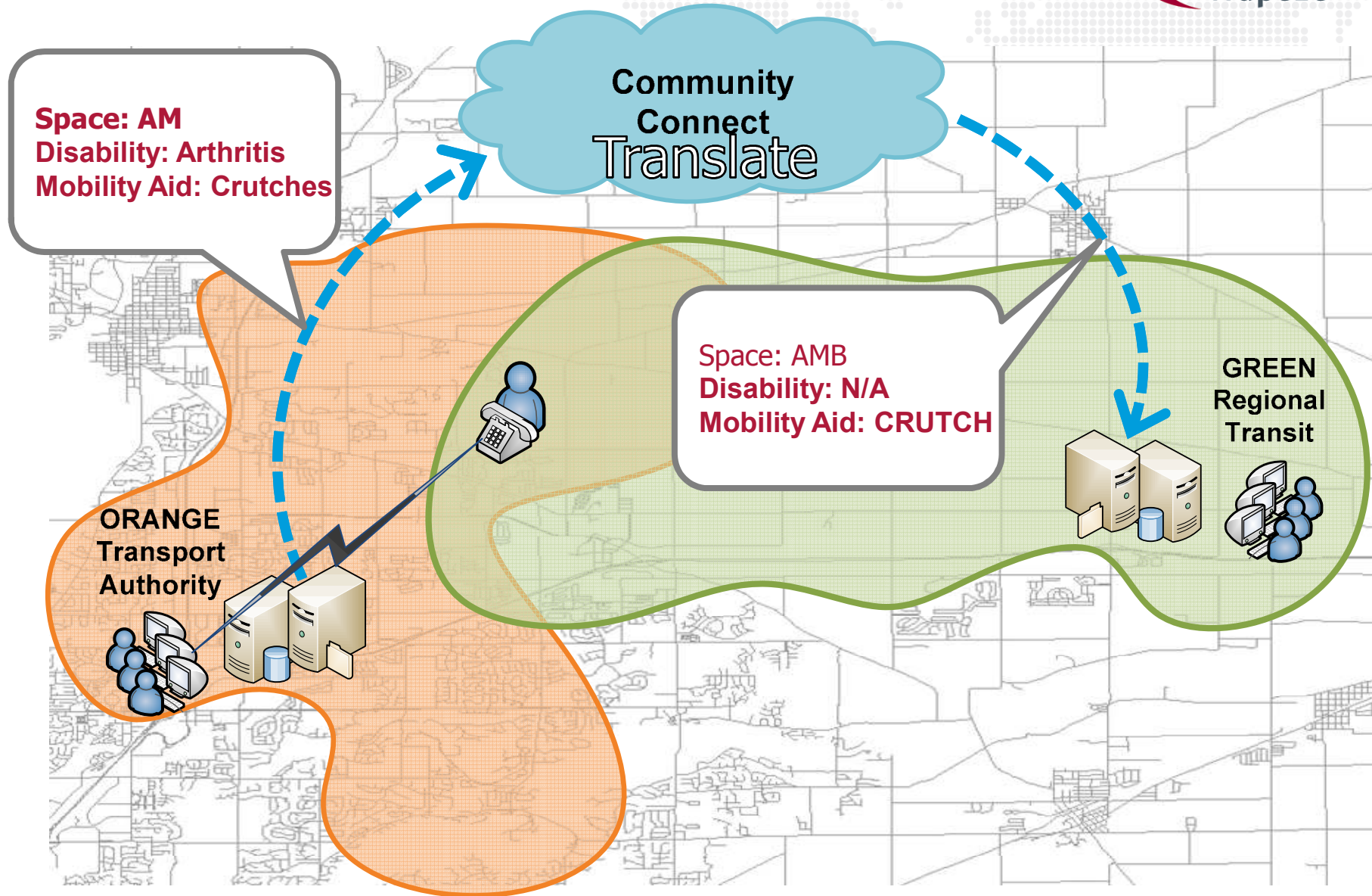
Welcome to Trapeze Community Connect (TCC)

INTEGRATING RESOURCES

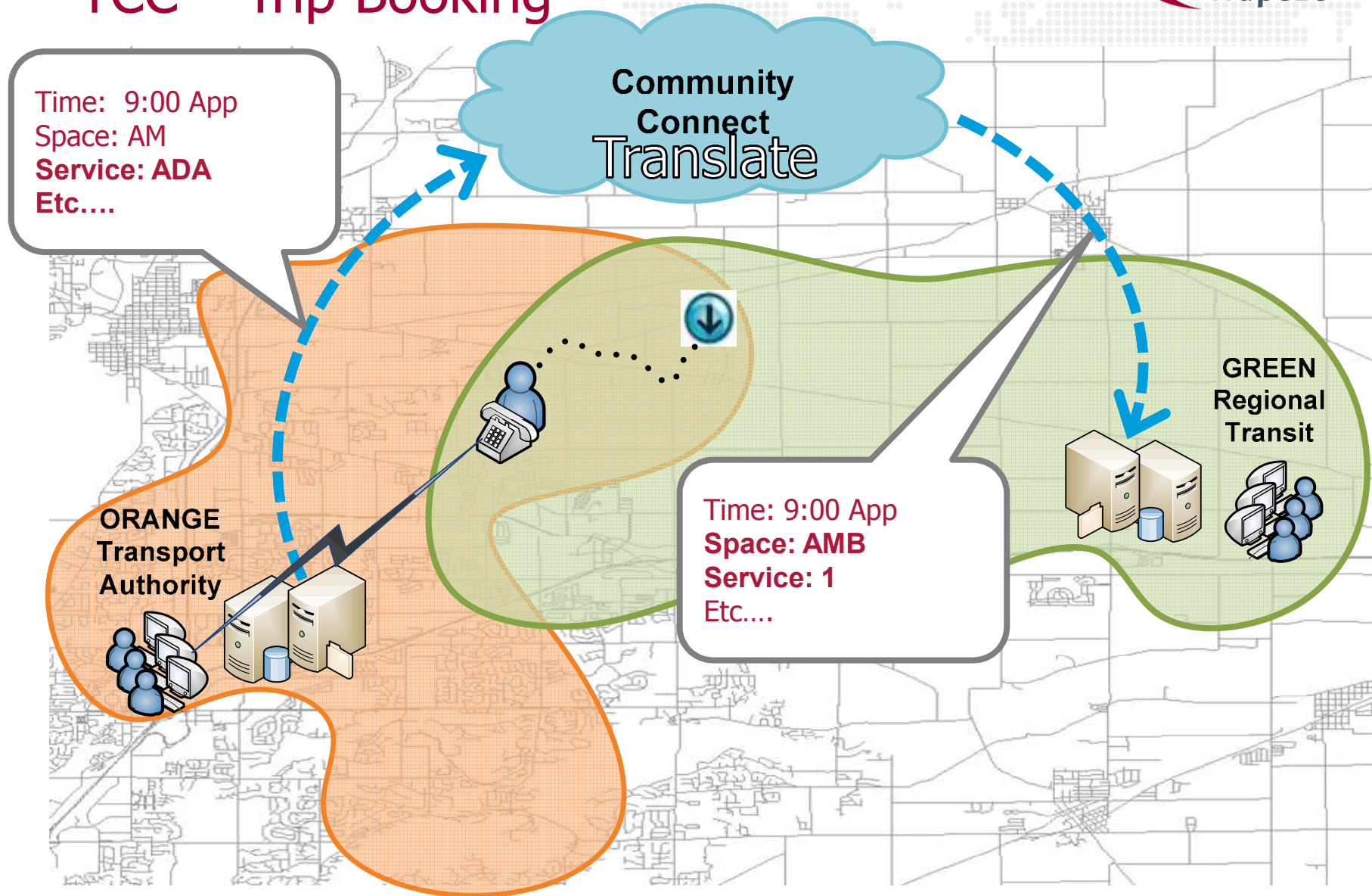
What is Trapeze Community Connect?



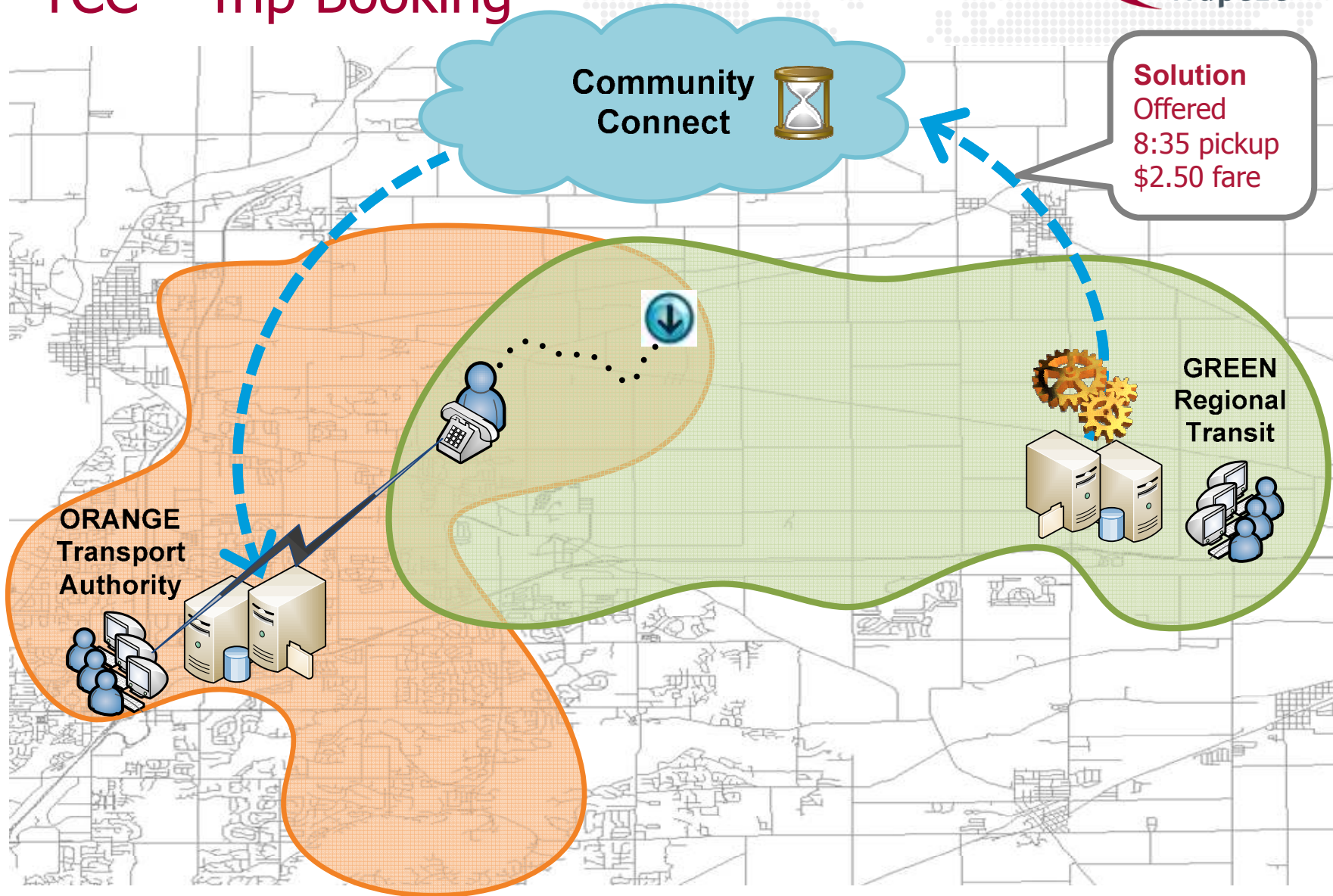
TCC – Client Registration



TCC – Trip Booking



TCC – Trip Booking



Consolidation V.S. Integration



Consolidation is easy, but comes with a heavy price

- You must conform
- Everyone must bend their current policies and procedures
- Data merging and migration is costly

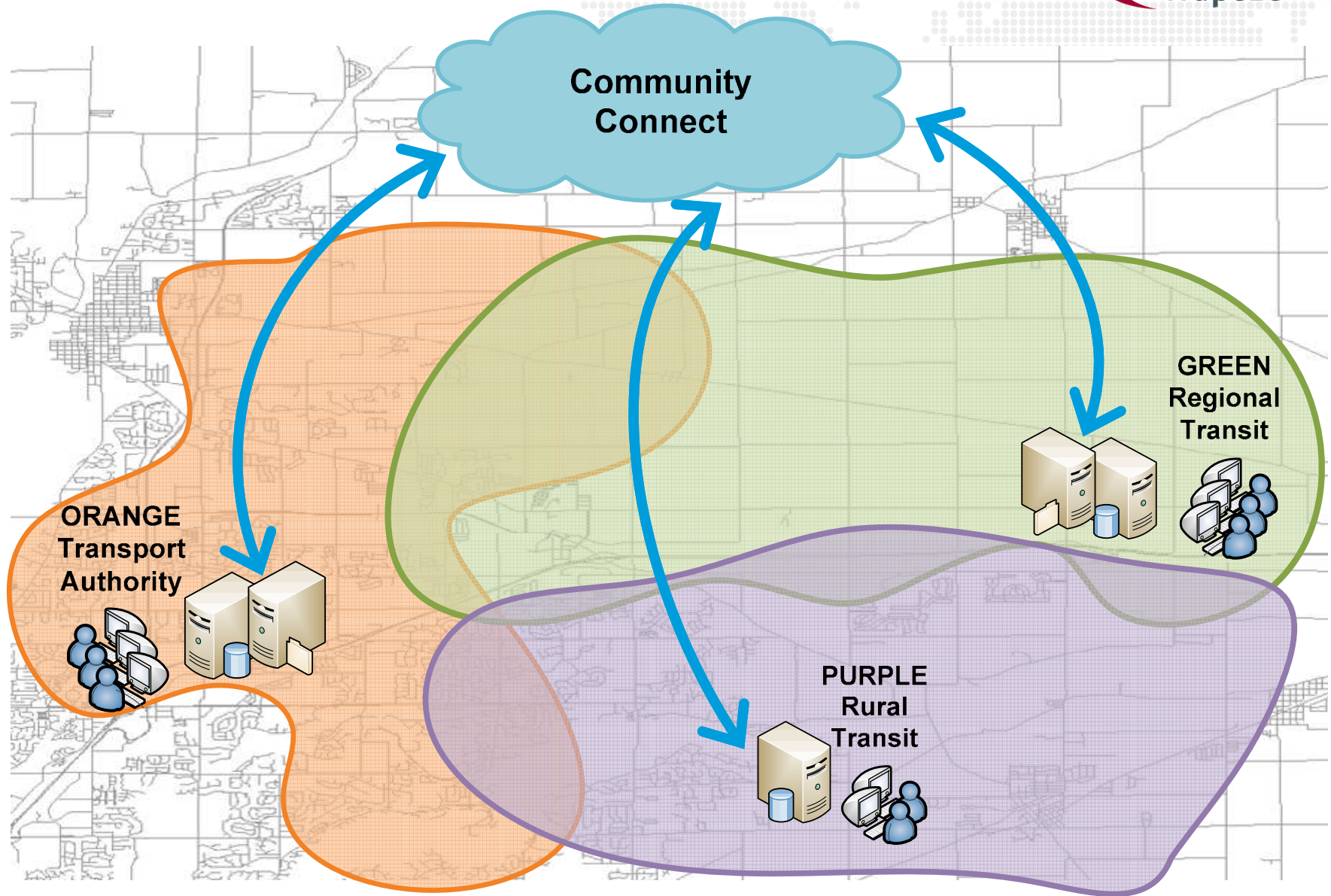
Integration

- You can maintain your current policies and procedures
- This approach is like Expedia (able to select provider and create transfers between sites) and Cloud Computing (everyone is in the know of both trips and clients)

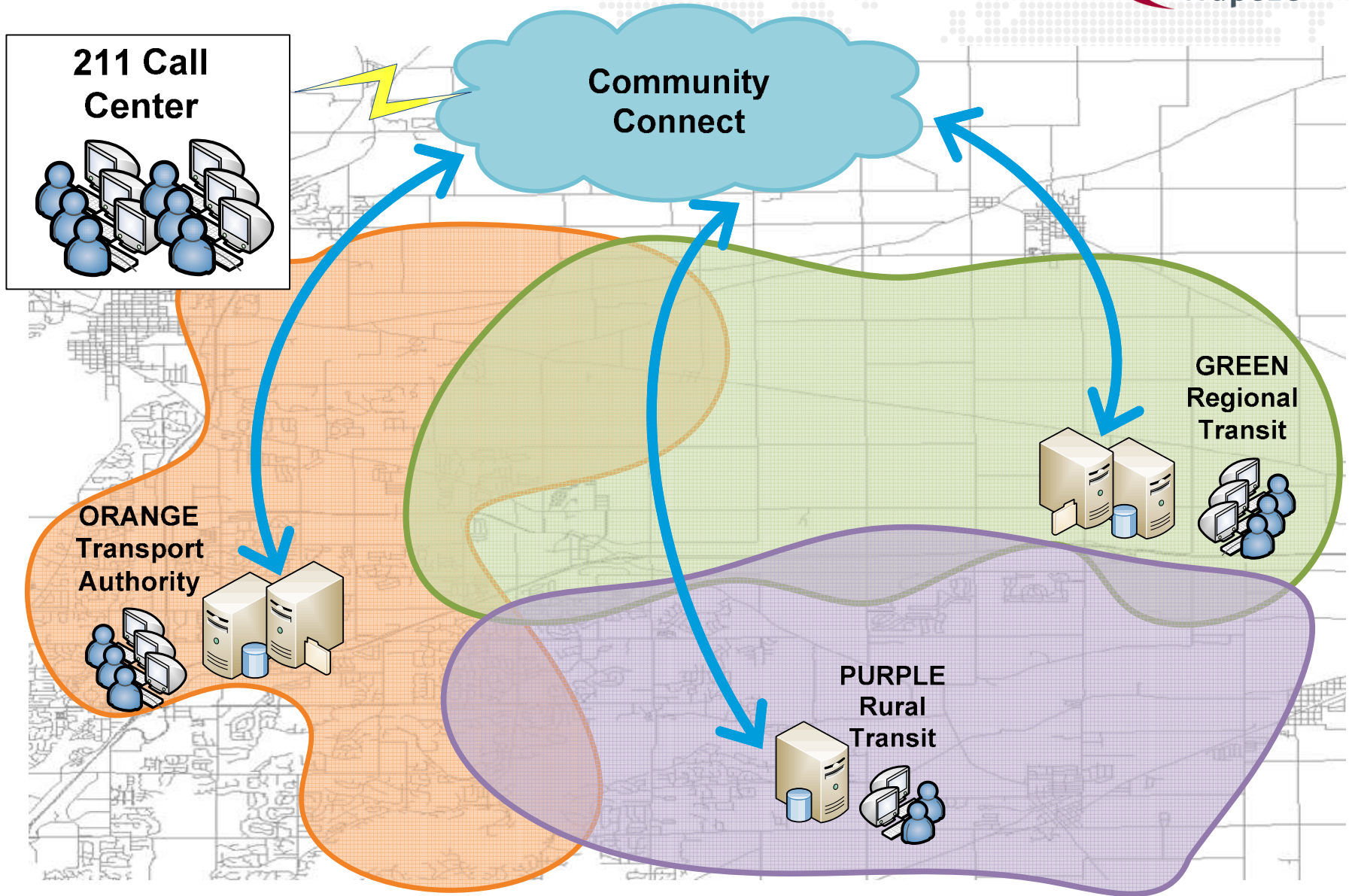
What does Trapeze currently support?

- Currently supports consolidated approach
- Will be able to support integrated approach

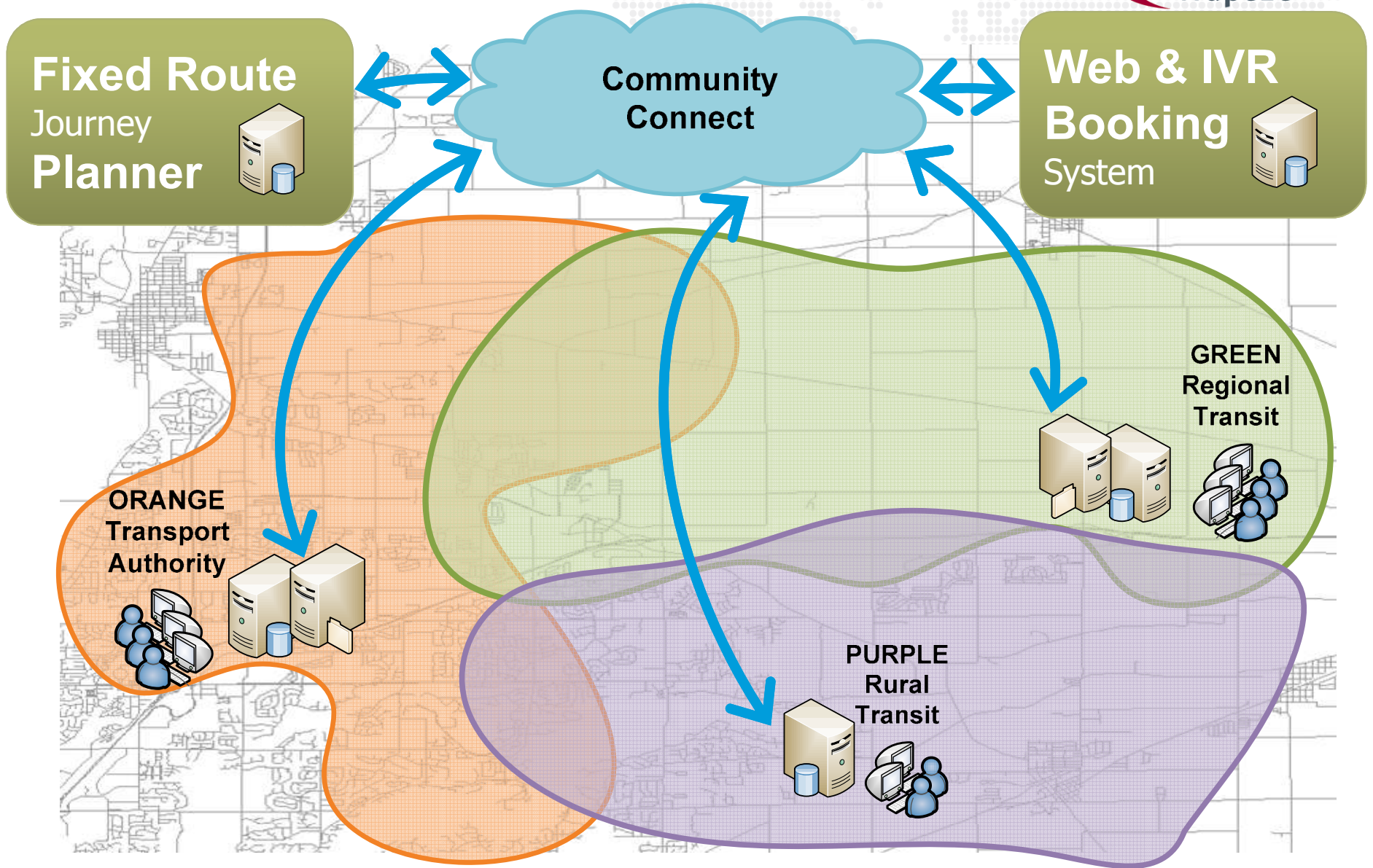
TCC – Connecting New Sites



TCC – What are the 211 Possibilities?



TCC – Integrate Other Technologies



How does it help agencies?



- *Coordination of agencies' data if there are shared riders or vehicles (avoiding duplicate data entry)*
- *Translation of different agencies' naming conventions for different client or trip related data like disability type, space type, schedule status, etc.*
- *Communication between agencies' systems, regardless of scheduling vendor selection, with the ability to sync rides or clients with other (non-scheduling) systems too*
- *Service extension by allowing transfers between agencies*
- *Mileage and wage economies by pooling resources*



Questions?



www.trapezegrup.com

